

### tempmate.-G3 QuickStart Guide

### Welcome

Thanks for choosing the tempmate.-G3 as your Package Tracking solution!

The purpose of this Quick Start Guide is to help you get your system up and running as quickly as possible. The process is simple and will typically take just a few minutes of your time.



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### **Getting Started**

- 1. Gather what you'll need
  - a) You'll require:



b) All of these components should be in your original tempmate.-G3 product package.



#### 2. Familiarize yourself with your tempmate.-G3



A	Command Module	F	Atmospheric Vents (tor temperature, relative humidity, and altimeter/pressure)
В	Module Release Buttons (2)	G	Network LED (CDMA Coverage)
С	Light Detectors (Ambient, Infrared)	Н	Battery LED
D	Sensor Pack	I	Charger LED
E	Status Button (Touch- Sensitive)	J	Mini-USB Connector (AC/DC Charger; USB On-the-Go)



Sensor Packs contain the battery used to power the tempmate.-G3.

#### 3. Charge up your Sensor Pack

- a) In order to provision your tempmate.-G3 Command Module, you'll need to have your Sensor Pack fully charged.
- b) To charge your Sensor Pack, simply plug your charger into any standard electrical receptacle using the supplied Battery Charger and cable.



If your Sensor Pack has been sitting on the shelf for awhile, the battery charge may be too low to permit provisioning. In that case, allow up to six hours of charging before getting started.

#### 4. Activate Your Wireless Account

a) Contact your wireless service provider and provide them with the Device Identifier number of your device.



The Device Identifier is device-specific serial number found on the back of the Command Module (see image below)



 b) When they advise you that your account has been Activated, proceed to step "5. Provision your tempmate.-G3".



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- 5. Provision your tempmate.-G3
  - a) Once your wireless account is activated and your Sensor Pack fully charged, plug the pack into the tempmate.-G3 Command Module.



b) Ensure that the Charger LED is ON. The color will be either red or green.

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You can also learn the Provisioning process by watching our video at www.imec.de

- c) Make sure the connection between the Command Module and the Sensor Pack is solid and that you hear the confirming "Click" sound.
  - i) This step initiates communication with both your carrier and with Sendum. While communicating, both the Network and Battery LEDs will go on and off periodically.
  - When complete (about a minute), both Network and Battery lights will go solid green (indicating success).



If you don't get two solid green lights at the end of the provisioning process, please refer to our online support FAQ at www.imec.de

#### 6. Remove Command Module from Sensor Pack

- a) To remove the tempmate.-G3 Command Module, squeeze the two tabs on the side of the device, then pull the module out of the Sensor Pack.
- b) Your Command Module is now provisioned and ready for deployment with any fully charged Sensor Pack.



Before deploying your provisioned device make sure to fully charge your Sensor Pack. Note again that this can take up to six hours.

#### 7. Request Device Password

- a) Open your web browser and go to www.imec.de/kontakt
- b) Provide your contact information then list your Device Identifiers in the description field. So we can validate your account, please use the same email address you purchased the devices under.
- c) After you submit the form, imec will respond by emailing your passwords to you.



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You will need the Device Identifier and password to be able to register the device (and view it's data) in Findum software.

- 8. Sign-up and register your device on Findum
  - a) Open up your web browser and go to Sendum's web portal (called Findum<sup>™</sup>) at www.imec.de/findum
  - b) Unless you already have set up an account, click the "Don't have an account" link.
  - c) Enter the required information in each text field. Once the appropriate information has been entered, and the terms and conditions read and agreed to, click the "Signup" button.
  - d) A message will be displayed informing you that an email has been sent to you.
  - e) Open the email sent from the imec application and follow the link to complete the registration process.
  - f) If this is the first device to be registered with the application, you will be presented with the "Register New Device" screen.
  - g) Here it prompts you to turn on the device, and notifies you that the device is visibly activated when the LED is on. Click the "Next" button in the lower right hand corner to continue.

- h) The application will now ask for the Device Identifier and password. Please use the password you received from imec Support.
- i) Once the Device Identifier and Password have been entered for the device, click the "Next" button. This completes the registration process.

For instructions on how to get started using Findum software with your trackers, please visit www.imec.de

# Appendix

### **LED Light Indications**

LED	Status	Description
	Green	Device in carrier coverage area
	Red	Device out of carrier coverage area
Network	Red (Blinking)	Device in Airplane Mode. Note that the device will automatically go into Airplane Mode if it is out of coverage for a period of time.
	Green	Sensor Pack charge level near full (80%+)
Battery	Red	Sensor Pack needs recharging
	Red (Blinking)	Sensor Pack charge level good (approximately 20-80%)
	Red	Sensor Pack is charging
Charger	Green	Sensor Pack charging is complete

